

Working Together

Leveraging Telehealth in a Time of Need



As we work with hospitals and health systems across the nation, we are rapidly creating realities that were out of reach at many facilities a few short weeks ago.

We are proud to be your partner on the front lines of this crisis. To help you rise to today's challenges, Vituity has developed a streamlined approach with workflows and ways to deploy technology to address rising demand. Our aim is to provide access to expert care and expedite patients to needed resources and treatments. We also work to reduce the transmission of the novel coronavirus to protect our patients and hospital staff, as well as other patients onsite.

Augmenting our Services to Meet Current Demand

Across Vituity practice lines, we are evaluating opportunities to leverage telehealth capabilities to extend the reach of our physicians during this difficult time.

Emergency Department Triage—Vituity can help you adapt your intake processes and virtually assess patients in the ED waiting room, in triage tents, or even car side. We can also provide telehealth consultations to quickly relieve non-acute patients and help transition acute patients. We are customizing our capabilities to fit the varying need of facilities and communities and can support you with:

- Medical screening exam during surges and to address staffing shortages due to quarantined providers.
- TeleRME initial medical screening exams.
- Supporting your advanced providers.
- Assisting with disposition of patients from the ED.

Hospital Medicine Rounding—We are implementing telehealth solutions to allow Vituity hospitalists to round on patients virtually in order to continue providing quality, evidence-based treatment to inpatients during this time.

Post-Acute Consults—Vituity has established protocols to leverage available technology that allows for bedside COVID-19 assessments by an intensivist or possibly an emergency physician.

Specialty Services—For current clients, we are deploying virtual options to provide continuous access to expertise in your facility, including:

- Neurology
- Psychiatry
- Critical Care

This is part of our commitment to you as a partner. There is no additional fee to current contracts for most COVID-19-related telehealth implementations.

Please find our implementation process and overview of services on the following page.

Quickly Fitting Telehealth Solutions to Increase Access to Vitivity Experts

If you are experiencing an immediate need for telehealth at one of your existing Vitivity-staffed practices, we have a streamlined process to set up an interim solution. We will walk through the following steps with you to help identify the best solution for your needs and quickly implement.

Implementation Process

1. Review state laws and credentialing.
2. Assess current technology.
3. Determine the best use-case(s) for your system.
4. Create a workflow for clinicians and technicians.
5. Daily huddles to refine and improve.

We have options to support all existing contracts in the ED, inpatient floor, ICU, and post-acute facilities. This includes existing acute psychiatry and neurology contracts. New annual contracts can also be accommodated.

Please reach out to your Vitivity leadership if your facility needs accommodations to meet current demand.

Technology and Resources

If you already have a telehealth infrastructure, we can work within existing systems. If not, Vitivity has the ability to set up a temporary **HIPAA compliant solution.**

Our Services: Emergency Medicine, Acute Psychiatry, Acute Neurology, Hospital Medicine, Critical Care, Anesthesiology, Acute Surgery, Telehealth, Post-Acute Care, Outpatient Medicine.

Vitivity's Suite of Telehealth Services

If you are interested in long-term telehealth services, Vitivity has an established suite of solutions built to improve access to care for our patients, clients, and communities.

Emergent/Urgent Care—Provides 24/7 direct-to-consumer access to emergency medicine physicians to deliver convenient, timely, and cost-effective care that is a better alternative to expensive or unnecessary urgent care and ED visits.

Psychiatry—Reduces ED boarding, improves provider access, and prevents unnecessary admissions or transfers with 24/7 on-demand access to board-certified psychiatrists specializing in acute and emergency psychiatry to provide patients optimal care when they need it most.

Medication Assisted Treatment—Address opioid addiction as a treatable chronic disease in the ED and as patients transition into the community with timely telehealth access to behavioral health experts that can prescribe medication to reduce cravings and side effects associated with withdrawal.

Neurology—Saves lives and reduces disability from stroke and other neurological emergencies, giving hospitals affordable, around-the-clock acute neurology coverage in the ED and inpatient settings, with response times within minutes.

Critical Care—Raises the quality of care in the ICU and decreases patient transfers by providing medical oversight for critical care patients that do not have in-house intensivists, thus providing safe, timely, and cost-effective assessment of patients.

Post-Acute Care and Skilled Nursing—Reduces hospital readmissions and unnecessary patient transfers with on-demand access to hospitalists, SNFists, or emergency medicine physicians who are available 24/7 to treat patients at their bedside.

About Vitivity

As a physician-led and -owned partnership, Vitivity drives positive change in healthcare, providing integrated acute care across the country while serving 6.4 million patients annually. Vitivity's acute focus and compassionate care are the driving forces that have placed us **at the heart of better care.**

To learn more, visit
vitivity.com.

